International Comfort Products

Limited Warranty Certificate

Covered Products: Small Package Gas-Electric, Small Package Air Conditioner, Small Package Heat Pump, Small Package Dual Fuel Products less than 65,000-Btuh Cooling Capacity (See Chart Below).

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or an International Comfort Products dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find an International Comfort Products dealer online at *www.icpusa.com*.

For additional help, contact: International Comfort Products, Consumer Relations, 1-877-591-8908.

Product registration: Register your product at: *https://productregistration.icpusa.com.*

Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.

Model No._____ Serial No._____

Date of Installation_____ Installed by_____

Name of Owner_____ Address of Installation_____

International Comfort Products ("ICP") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period ICP will provide a new or remanufactured part, at ICP's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, ICP will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new ICP product. Except as otherwise stated herein, those are ICP's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited parts warranty period in years, depending on the part and the claimant, is as shown in the chart below.

No Hassle Replacement™ limited warranty – Available on qualifying models only, see chart below for list of covered models and duration of warranty. Available to original purchaser in owner-occupied single family residential applications only, and is not available to subsequent homeowners. If the heat exchanger, compressor or condenser coil fails due to defect during the applicable No Hassle Replacement limited warranty time period, a one-time replacement with a comparable ICP unit will be provided. This unit replacement warranty is in addition to the standard parts warranty. Proof of purchase and installation date will be required. No Hassle Replacement limited warranty replacements are subject to review and verification by an ICP representative. The remaining balance of the original unit's standard warranty will be transferred to the replacement unit. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

Single-PhaseModelsProduct Family	Warranty Period in Years				
	No Hassle*	Heat Exchanger		Parts (Including Compressor and Coil)	
	Original Owner	Original Owner	Subsequent Owners	Original Owner	Subsequent Owners
PAM4	-	-	-	5 or 10‡	5
PGB5	5	20 or Lifetime†	20	5 or 10‡	5
PHB5	5	-	-	5 or 10‡	5
PAB4, PHB4	3	-	-	5 or 10‡	5
PDB4, PGB4	3	20 or Lifetime†	20	5 or 10‡	5
Three-Phase Models Product Family	**No Hassle***	**Heat Exchanger**	**Compressor**	**Parts**	
	Original Owner	**Original Owner**	**Original Owner**	**Original Owner**	**Subsequent Owners**
PAB, PGB, PHB	-	10	5	1	-

*. See Warranty Conditions on reverse.

†. If properly registered within ninety (90) days after original installation, the heat exchanger has a limited lifetime warranty to the original purchaser. Otherwise, the heat exchanger warranty is twenty (20) years (except in California and Quebec, and other jurisdictions that prohibit warranty benefits conditioned on registration.)

‡. If properly registered within ninety (90) days after original installation, parts are warranted to the original purchaser for a period of ten (10) years. Otherwise, parts warranty is five (5) years (except in California and Quebec, and other jurisdictions that prohibit warranty benefits conditioned on registration).

OTHER APPLICATIONS

The warranty period is ten (10) years on the heat exchanger, five (5) years on compressor and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES - The owner **must** notify the Company in writing, by certified or registered letter to ICP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

Manufacturer reserves the right to change, at any time, specifications and designs without notice and without obligations.

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Limited Warranty Certificate

CONDITIONS:

The Limited Warranty only applies if the following conditions are met:

1. To obtain the longer warranty period as shown in the table under original owner, the product must be properly registered at *https://productregistration.icpusa.com* within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. If the original installation date cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Where a product is installed in a newly constructed home, the date of installation is the date the original homeowner purchased the home from the builder.
3. The limited parts warranty period as shown in the table under subsequent owner does not require registration.
4. Proof of purchase may be required at time of service.
5. The unit must be installed, and warranty work must be performed, by a licensed dealer or contractor.
6. The unit must be installed in accordance with ICP's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling or damage the product.
7. The unit must be operated in accordance with ICP's owner's manual provided with each unit. The product must not be misused.
8. The unit's rating plate must not be removed or defaced.
9. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
10. The unit must be installed and located in the continental U.S.A., Alaska, Hawaii,or Canada.
11. Warranties apply only to products installed in their original installation location.
12. Defective parts must be returned to the distributor through a servicing dealer for credit.
13. Electric Heater accessories used in residential applications will have a five (5) year limited warranty from the date of original installation.
14. The No Hassle Replacement limited warranty applies only if Claimant is the original purchaser of the product.

LIMITATIONS OF WARRANTIES – All implied warranties (and implied conditions in Canada) including implied warranties or conditions of merchantability and fitness for a particular use or purpose are limited in duration to the period for which the limited warranty is given and applies. Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either failed parts, or replacement parts, or new units.
2. Any product not installed pursuant to the regional efficiency standards issued by the Department of Energy.
3. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement, and lubrication.
4. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
6. Failure or damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of ICP.
7. Parts or equipment not supplied or designated by ICP, or damages resulting from their use.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
10. Refrigerant or any costs related thereto.
11. Any product purchased on the internet.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

In the USA:
International Comfort Products
650 Heil-Quaker Avenue
P.O. Box 128
Lewisburg, Tennessee 37091
(931) 270-4100
In Canada:
International Comfort Products
Division of Carrier Canada Corporation
6060 Burnside Court, Unit 1
Mississauga, Ontario L5T 2T5
(905) 795-8113

Manufacturer reserves the right to change, at any time, specifications and designs without notice and without obligations.

Manufacturers of Airquest®, Arcoaire®, Climette® Comfortmaker®, Day & Night™, Heil®, ICP Commercial®, Keeprite®, Maratherm®, Tempstar® and other quality brand name private label products.

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